

**CITY OF BULAWAYO**

**CITY TREASURER'S DEPARTMENT**

**APPLICATION BY CONSUMER FOR REBATE TO WATER LEAK**

NAME .....

POSTAL ADDRESS .....

ACCOUNT REF NUMBER .....

SUPPLY ADDRESS .....

TYPE OF PREMISES .....

OWNER OF PREMISES .....

DATE AND TIME LEAK DISCOVERED ON THE UNDERGROUND PIPE(S).....

DATE AND TIME LEAK REPAIRED.....

ESTIMATED PERIOD OF LEAK BEFORE DISCOVERY .....

ESTIMATED AMOUNT OF WATER LOST ..... KL .....GALLONS

APPROXIMATED NUMBER OF YEARS SINCE FAULTY PIPE OR FITTING INSTALLED  
.....

FULL DETAILS OF LEAK (State type and location of faulty pipe or fitting)  
.....  
.....  
.....

ANY OTHER INFORMATION TO SUPPORT CLAIM  
.....  
.....

I certify that to the best of my knowledge the above information is true and that no material information bearing on this matter has been withheld.

DATE .....

Cell no .....

Signature of Applicant

PLUMBER'S CERTIFICATE

This is to certify that:

1. The external water pipes and fittings of the supply address shown overleaf have been inspected, tested and are capable of withstanding the maximum pressure required by the by – laws.
2. To the best of my knowledge:
  - a) The information shown overleaf is correct.
  - b) A bonafide accidental leak occurred
  - c) It was discovered and repaired as soon as possible
  - d) It was not caused by foolish and illegal action

Comments, if any .....

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Signature of Plumber

Date.....

Name and Address of plumber .....

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Tel or cell no of plumber .....

Please return this form to

The Financial Director, P O BOX 653, BULAWAYO, or handed at the Enquiries Desk at the Revenue Hall

**NB: CONDITIONS AFFECTING THE AWARDING OF REBATES**

1. Copy of plumber's certificate of skill and his/her copy of I.D must be attached
2. Claim must be submitted within one month after the repair of leak(s)
3. No appreciable loss of water should be recorded on the account after the date of repair
4. The period between date of discovery of leak(s) and repair should be minimal
5. No more than two water leak rebates are awarded within the course of ten years